

# Empathic communication

## Embrace your inner Labrador!

SMRPCC presents a special 2-part Trending Session over two weeks  
on **21 & 28 January 2026**

Dr Jo Doran will talk about how to improve your  
empathic communication skills.

**Part 1:** Wednesday 21 January 2026 | 12.30 pm to 1.30 pm AEDT

An educational session

**Part 2:** Wednesday 28 January 2026 | 12.30 pm to 1.30 pm AEDT

A demonstration with practical examples of empathic communication

**Register** for one or both sessions using the link or QR code:

<https://www.surveymonkey.com/r/VVK8CCH>



Dr Jo Doran is a doctor with over 30 years' experience in palliative care. She currently works for Gold Coast Hospital and Health Service as a senior consultant.

Originally from the UK, she trained in London and completed her post graduate training in Sydney. From 1999 to 2012 she was Area Medical Director for Palliative Care in Northern NSW.

She has been involved in policy development and implementation on local, state and national levels.

She is passionate about education in end-of-life care and is highly regarded as a guest speaker and MC.

In recognition of her contribution to palliative care she was awarded the Palliative Care NSW Leadership Award, was nominated for NSW Woman of the Year and more recently was nominated as Mentor of the Year in her current role.